

# In safe hands with DEKRA

The experts for protection,  
safety and health



Alles im grünen Bereich.



# More Safety Around the World

In all key areas of life – in dealings with technology and the environment, on the road, at work, and at home – the experienced DEKRA experts work to make people safer.

In line with this standard and in order to cater to the needs of our customers even better in the future, we have connected our extensive expertise in eight new service divisions and eight regions on a global scale. This will ensure and advance the development and optimization of our services.

In the course of digitalization and as our work and living environments become increasingly connected, our service divisions are working on the safety solutions of tomorrow and are strengthening our role as pioneers in safety.

## Overview of the 8 divisions



### TEMP WORK

Profound expertise in HR, solutions, and event management as well as logistics.



### AUDITS

Audits and certifications according to recognized national and international standards.



### TRAINING

Individual training courses, cross-industry, tailored to the market, innovative, and state-of-the-art in terms of knowledge impartation.



### CONSULTING

Aiming to lead safety transformation at the workplace and business practices, within operations and processes as well as in the dynamic and rapidly changing digital era.



### INDUSTRIAL INSPECTION

Provision of a comprehensive service for building, system, machine, and infrastructure inspections, including material testing and inspection.



### PRODUCT TESTING

Testing and certification of consumer, industrial, automotive, information and communication products, as well as medical devices.



### CLAIMS AND EXPERTISE

Claims services in automotive and nonautomotive areas, vehicle valuation and management services, as well as claims services for all possible claims.



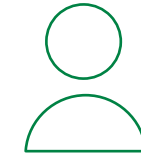
### VEHICLE INSPECTION

Periodical and non-periodical technical inspections as well as systematic emissions testing for all kinds of vehicles.

# People and Health – a Worthwhile Investment

Occupational health and safety is an important responsibility for companies. It includes both the prevention of accidents and preventive health protection. The DEKRA experts support and advise companies to assist them in implementing the occupational health and safety regulations safely and efficiently. Additionally, they provide advice on the development of efficient and effective occupational health and safety management.

On the following pages, we present the three relevant divisions – Consulting, Training, and Audits – along with the appropriate services for more protection, safety, and health at work.



PERSONAL  
PROTECTION



OPERATIONAL  
SAFETY



OCCUPATIONAL  
HEALTH



# Consulting

Our comprehensive consulting, advisory and support services combine evidence-based science, cutting-edge technology, and internationally renowned expertise to create innovative safety solutions for today and tomorrow. We aim to lead safety transformation at the workplace and business practices, within operations and processes as well as in the dynamic and rapidly changing digital era.

## Innovative Solutions for a Fast-moving World

Since organizations require diverse approaches to protect their operational business environment, data, people and processes, we have designed our services as multi-faceted as your needs to support you on any safety issue. We offer consulting resources to complement each of the following safety areas, resulting in comprehensive support and a robust approach to safety.

### Health, Safety & Environment Solutions (HSE)

It takes healthy, motivated people to create the conditions for corporate success, which is why investing effort and resources in the well-being of your workforce yields high returns. We value collaboration and work closely with clients to design individualized solutions to the issues central to their organizations. We share tools and strategies for maintaining the optimal physical and mental health of your team, for protecting the environment, for managing data and for preventing fire and explosions.

#### > HSE Strategy and Management

Implementing a holistic approach to managing health, safety and the environment that understands what makes an organization unique and responds to its particular challenges.

- HSE Strategy Consultancy
- Development and Optimization of Management Systems
- Corporate Health Management
- Incident and Emergency Management
- Incident Investigation
- Serious Injury and Fatality Prevention

#### > Fire Protection Management and Advisory

Sharing our expertise in fire protection, we partner with clients to answer questions on fire safety management, provide customized solutions, and offer on-site support through recognized advisors.

- Fire Protection Management Advisory
- Fire Protection Management Support on-site
- Fire Protection Management Risk Assessments

#### > Safety Advisory, Services and Coordination

Understanding the potential for improvement and ensuring safe and healthy work environments through expert advice, risk assessments, training, on-site support or project safety coordination through recognized advisors.

- Work Safety Advisory
- Construction Site Safety Coordination
- Safety Coordination during Revision, Shutdown or Turnaround
- Mid- and Long-term Safety Expert Support on-site
- Risk Assessments
- Coaching and Training
- Safety Due Diligence
- Industrial Hygiene Advisory
- Dangerous Goods Management Advisory
- Hazardous Substances Management

### > Health & Medical Advisory, Services and Examinations

Supporting a healthy workforce and leadership through practices that enhance employee well-being and create a safe, human-centered workplace where motivation thrives and human factors are respected.

- Occupational Medical and Ergonomic Advisory
- Medical and Ergonomic Risk Assessments
- Occupational Medical Examinations
- Travel Medicine Services
- Health & Medical Coaching and Training

### > Chemical Safety Advisory Services

Solutions and consulting to ensure conformity with regulations and standards related to hazardous substances and materials as well as chemical legislation – worldwide.

- Safety Data Sheets and Product Labelling
- REACH Authorization
- Chemical Legislation Advisory
- Hazardous Substances Management
- Regulatory Compliance Testing of Chemicals (REACH, CLP, UN/DOT, EPA)
- Regulatory Compliance Testing of Explosives (ASHRAE, DOT)



### > Organizational Diagnostic, Assessment and Development

Using trusted metrics to assess an organization's safety culture and uncover hidden risks, we strive to transform workplace culture, ensuring reliability and strengthening performance.

- Organizational Diagnostic and Assessments
- Organizational Culture Diagnostic and Assessments
- Safety Culture Diagnostic and Assessment
- Safety Culture Ladder (SCL) Diagnostic and Assessment
- Culture of Care Diagnostic and Assessment
- Supply Chain Assessment
- Organizational Development
  - BAPP® Behavioral Accident Prevention Process
  - EBS® Exposure Based Safety
  - Safety Culture Ladder (SCL) Consultancy
  - Marginal Gains
  - Values & Visioning Workshop



### > Leadership Diagnostic, Assessment and Development

Developing strong leadership with our diagnostic, coaching and training approach designed to create a culture of care, we know how leadership attitudes are formed at the top.

- Leadership Diagnostic and Assessment
  - 360° Feedback and Diagnostic of Leadership Culture and Practices, e.g. Leadership Diagnostic Instrument®
  - Leadership Self-Assessments, e.g. Leader Care Profile
- Leadership Development
  - SafeAlign®
  - Leading Safety Performance™
  - Understanding Major Accident Hazards
  - Behavioral Coaching for Leaders and Senior Leadership



### > Workforce Diagnostic, Assessment and Development

Evaluating an organization's culture and engaging our customer's workforce at every level by employing behavior-based strategies that drive transformational change and performance improvement.

- Workforce Development
  - Safety Awareness
  - Quality Awareness
  - Marginal Gains Concept
  - Hazard Awareness
  - Safety Performance
- Behavior-based Development
  - Behavioral Safety Training
  - Behavioral Coaching for Workforce
  - Behavioral Safety System Implementation

### > Psychological & Cognitive Consultancy

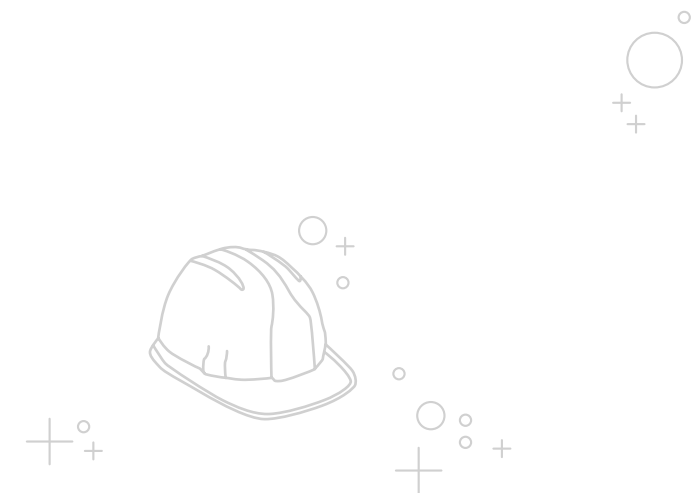
Drawing on new insights from neuroscience, our brain-centric tools help to reduce risks and unlock employees' potential and transform behavior and decision-making at work.

- Psychological Risk Assessments
  - Recording mental loads at work
  - Measures to reduce mental loads
- Assessment of the occupational and psychological conditions at work and consulting on improving and increasing reliability by orienting the processes toward the human factor (e.g. in relation to perception, capacity, fatigue, time pressure etc.)

### > Digital HSE & OSR Solutions

Delivering digital solutions with our behavior-based safety software that enables clients to track essential data to evaluate their progress efficiently and objectively.

- Behavioral Safety IT Solutions
  - Adaptive BBSTM
  - GoArc
- HSE Management IT Solutions
  - Insight Via™







# Training

We offer a wide range of training products and services for business customers, the public sector, and private individuals. Our aim is to ensure that people can develop their full potential in a safe and healthy working environment. Whether you are looking for an online training course for just one participant or want to carry out a qualification project for a large number of people in various countries, we are your partner of choice.

## Training for More Occupational Health and Safety

According to the German Statutory Accident Insurance, over 800,000 reportable workplace accidents occur in Germany every year. This figure shows that, on the one hand, there remains a need for action and qualification in the field of occupational health and safety and that, on the other hand, the accident figures are falling continuously thanks to training. As a training partner of industry and the public sector, we are both monitoring and actively driving this development. It is our aim to make your employees as safe as possible.

Our training courses in the field of occupational health and safety cover a wide range of topics and areas of responsibility. These include general safety training, training competent persons and safety officers, and manager training courses for management systems. Whether it be fire protection or electrical engineering, forklift truck or crane operation, first aid, or shelf testing – with the DEKRA Academy training courses, you are on the safe side when it comes to occupational health and safety.

### > General Occupational Safety

- Annual occupational safety training
- Personal protective gear when working at heights
- Occupational health and safety in the factory and in the warehouse

### > Fire Protection

The Technical Workplace Regulation ASR A2.2 requires employers to train fire safety assistants. As a rule, a proportion of five percent of the employees is considered sufficient in the case of normal fire hazards. The DEKRA Academy has responded to these specifications with a customized, practice-oriented range of training courses for future fire prevention and evacuation assistants.

- Fire prevention assistant
- Portable fire extinguishers and wall hydrants – instruction with fire extinguishing drill
- Portable fire extinguishers – instruction with fire extinguishing drill
- Evacuation assistant
- Fire protection officer
- Fire protection officer – advanced training

### > Safety Officer

- Qualification as safety officer
- Qualification as a safety officer in the health care sector
- Safety officer for warehouse logistics – advanced training
- Safety officer for production and skilled trades – advanced training
- Safety officer administration – advanced training

### > SCC

- SCC management document
- SCC management document 017 – manager training
- SCC management document 018 – employee training
- Test preparation also possible via web-based training with virtual classroom

### > First Aid

#### Emergencies in the workplace

- First aid facilities and equipment in the workplace
- Behavior in an emergency
- First aid personnel

### > Forklifts

- Operating a forklift – training for drivers
- Operating a forklift – annual training according to DGUV Provision 1

### > Cranes

- Slings loads – training for the slinger
- Floor-controlled overhead crane operation – training for crane operators
- Truck mounted crane operation – training for crane operators and maintenance personnel
- Bridge/portal/overhead crane operation – training for crane operators
- Other crane operation – training for crane operators
- Truck/mobile crane operation – training for crane operators

### > Electrical Engineering

- Qualified electrician for specific types of work
- Person trained as electrical technician

### > Authorized Persons

- Ladder and step inspection – qualification as authorized person
- Ladder and step inspection – qualification as authorized person – advanced training
- Shelving system inspection – qualification as expert person
- Shelving system inspection – qualification as authorized person (shelf inspector)
- Shelving system inspection – authorized person advanced training
- Slings equipment inspection – qualification as authorized person
- Elevated work platform inspection – qualification as authorized person
- Winches, lifting and pulling equipment inspection – qualification as authorized person
- Swap trailer inspection – training as authorized person
- Pull-up access equipment inspection – qualification as authorized person
- Torque tool inspection – qualification as authorized person
- Lifting equipment inspection – qualification as authorized person
- Portable electrical equipment inspection – qualification as authorized person
- Portable electrical equipment inspection – qualification as authorized person advanced training
- Container inspection (skip and roller containers) under occupational safety aspects in accordance with DGUV Regulation 114-010

### > Construction equipment

- Excavator operation – training for driving personnel
- Wheel loader operation – training for driving personnel
- Telescopic forklift/loader operation – training for driving personnel
- Elevated work platform operation – training for operator (with no previous knowledge)
- Construction equipment and crane operation – annual training

### > Vehicles

- Load securing on vans (Sprinters) – seminar for driving personnel
- Economical car driving
- Car driver safety training
- Vehicle operator according to 1.3 ADR and 8.2.3 ADR (advanced training)
- Persons involved in the transport of dangerous goods: General cargo (basic training)

### > Power saws

- Power chain saw operation – module A fundamentals according to DGUV Information 214-059
- Power chain saw operation – module B tree felling and processing according to DGUV Information 214-059
- Power chain saw operation – module C working with power saws in work cages according to DGUV Information 214-059
- Power chain saw operation – module D working with power saws in work cages according to DGUV Information 214-059

### > Warehouse

- Storing hazardous materials in small and medium-sized companies
- Processing incoming goods efficiently and safely

### > Working with asbestos

- Asbestos work according to TRGS 519, Appendix 3, for ASI work on asbestos products – advanced training for experts
- Asbestos work according to TRGS 519, Appendix 4B, for small-scale ASI work – expert course
- Asbestos work according to TRGS 519, Appendix 4, for work on asbestos cement products and small-scale work – advanced training for experts
- Asbestos work according to TRGS 519, Appendix 4A, for ASI work on asbestos cement products – expert course
- Asbestos work according to TRGS 519, Appendix 4C, for ASI work on asbestos cement products and small-scale work – expert course
- Asbestos work according to TRGS 519, Appendix 3, for ASI work on asbestos products – expert course



# Audits

We offer independent audits and assessments of processes as well as certification of management systems according to international and national standards. With our independent personal certifications, our customers show tested qualification.

## Ensuring Safety in the Modern World

We are your partner for audits and certifications. DEKRA Audits works with approximately 560 internal experts and 1,200 external auditors and partners with industry experience in 18 countries.

### Certifications for Health, Safety, and Environment (HSE) Management System

Certification of the HSE management system not only protects your employees; it also prevents damage to your company's image and thus financial loss. Our independent certifications in the area of occupational health and safety will secure for your company the trust of its business partners, employees, and the public.

### Certification according to ISO 45001 – First International Standard for Modern Occupational Health and Safety

The ISO 45001 standard, applicable since March 2018, is the only internationally independent standard to stipulate the requirements for a company's health and safety management system. It focuses on the strict avoidance of misconduct in the organization, which can lead to accidents at work. Additionally, the standard focuses on reducing accident-induced downtimes in the supply chain as well as in supplier management. Another key point of ISO 45001 is that it includes joint occupational health and safety-specific requirements for managers, employees, and service providers and relates these requirements to the relevant working environment and the changes it undergoes.

## Enjoy the Benefits of our SCC/SCP Certification



### Safety, Health, and Environmental Protection through SCC/SCP Certification

Particularly in safety-critical industries, employers frequently do not rely on the expertise of their service providers alone, but pay conscious attention to ensuring compliance with certain safety and environmental protection measures. The Safety Certificate Contractor (SCC) regulations are a combined management system for occupational health and safety in these industries.

We test and certify your company with regard to compliance with health, safety, and environment (HSE) requirements, in accordance with the SCC regulations. With an HSE management system, you fulfill the requirements for your SCC/SCP certification. With many years of experience and extensive expertise, our experts will support you throughout the process. For personnel service providers we additionally offer SCP (Safety Certificate Personnel Services) certification.

### GWO Standard: Occupational Health and Safety in the Wind Energy Industry

The wind energy industry must ensure safety and health protection for its operational personnel in the best manner possible. For this reason, the Global Wind Organisation (GWO) was formed by leading representatives of the industry and has established standards for various safety training courses.

The GWO standards ensure a high, consistent training level and safety training in the field of wind energy. All the training is practice-oriented and simulates realistic conditions in order to provide the participants with the best possible preparation for their operational activities at wind farms.





DEKRA  
Handwerkstraße 15  
70565 Stuttgart  
Germany  
Phone +49.711.7861-0  
info@dekra.com

[www.dekra.com](http://www.dekra.com)